

EWSC ENCOURAGES CUSTOMERS TO STAY UP TO DATE WITH PAYMENTS TO AVOID DISRUPTION

Eastern Water and Sanitation Company (EWSC) is encouraging its valued customers to stay up to date with their bill payments to avoid any interruption to water supply and sanitation services as the mass disconnection exercise continues across the province.

Speaking during a radio interview on Wednesday, EWSC Officer Administrator explained that unpaid bills are making it increasingly difficult for the company to maintain consistent and reliable service delivery in Eastern Province.

“We are committed to ensuring that all residents have access to clean, safe water and adequate sanitation services. Our intention is not to disconnect customers, which is why we are appealing to our clients to settle their bills promptly,” he said.

Meanwhile, EWSC Revenue Officer, speaking on the same programme, highlighted that the company has introduced convenient E-payment platforms to make it easier for customers to meet their payment obligations.

“This initiative allows our clients to make payments from the comfort of their homes, without the need to visit our offices,” he added.

The duo was accompanied by Assistant Public Relations Officer, Emmanuel Lungu.

EWSC reaffirms its commitment to providing reliable water supply and sanitation services, while encouraging customers to continue working together with the Company by settling their bills on time to ensure these essential services remain sustainable for all.